



Flexible+

Flexible+ Wearables



User and Warranty
Information

English

- 1) Please follow all instructions found here and in the QSG before operating. Please keep this information for future reference. For more information visit www.royole.com/support for tutorials and FAQs
- 2) Only use attachments/accessories provided or noted by Royole. Use of unauthorized accessories may void warranty.
- 3) Please contact Royole Customer Service if your Flexible+ Wearable product or any accessory has been damaged or if you notice changes in normal operation. Any attempt to service Flexible+ Wearables by unauthorized personnel will void the warranty.
- 4) No battery included. The battery information has been communicated to the customers before order fulfillment. Please refer to your State or Country for method of disposal. Keep battery away from fire and do not dispose of alkaline batteries in large quantities together.

Use and Care Instructions for Flexible+ Wearable (Top Hat)

Read these instructions before operating and keep this information for future reference. Follow all instructions found in the QSG with product.

- Contact support@royole.com if you have any questions or if you have issues getting your product to work.
- Do not attempt to fix or replace any part of the display. All servicing must be completed by qualified service personnel.
- Servicing is required if the display is damaged in any way, such as damage to the power supply cord or plug, liquid is spilled over the display, any objects drop on the display, or it is exposed to rain or to other moist environments. If the Top Hat or the display do not function properly, please contact us.
- Top Hat is meant for use in moderate, non-tropical climates.
- When wiping down the display use a damp nonabrasive micro fiber cloth or wipe.

Use and Care Instructions for Flexible+ Wearable (Shirt)

Read these instructions before operating and keep this information for future reference. Follow all instructions found in this QSG.

- Contact support@royole.com if you have any questions or if you have issues getting your product to work.
- Do not attempt to fix or replace any part of the display. All servicing must be completed by qualified service personnel.
- Servicing is required if the display is damaged in any way, such as damage to the power supply cord or the plug, liquid is spilled over the display, any objects drop on the display, or it is exposed to rain or to other moist environments. If the shirt or the display do not function properly, please contact us.
- Shirt is meant for use in moderate, non-tropical climates.
- When wiping down the display use a damp nonabrasive micro fiber cloth or wipe.
- Follow the instructions on your shirt's care tag when washing.

Shirt care instruction:

- Washing maximum temperature 30°C.
- Do not bleach.
- Line dry.
- Do not tumble dry.
- Ironing maximum temperature 110°C.
- Regular dry cleaning.

- ✗ Expose the display to rain or moisture.
- ✗ Expose the display or Top Hat to dripping or splashing, and do not place objects filled with liquids, such as vases, on the display.
- ✗ Expose or place the display or Top Hat near any heat sources such as radiators, heat registers, stoves, open flames, lighted candles, or other devices producing heat.
- ✗ Move or lift the Top Hat or display module by dragging the cable.
- ✗ Bend or fold the display module as it might cause unrecoverable deformation.



Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment



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FCC Compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

California Battery Charger Energy Efficiency



Canadian regulatory statement CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device

EU Declarations of Conformity



This product complies with the requirements of the following Directives and carries the CE mark accordingly. RoHS Directive 2011/65/EU.

Correct Disposal of this product. This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use return and collection systems or contact the retailer where the product was purchased. They can take this product for environment friendly recycling.



ROYOLE CORPORATION LIMITED CONSUMER WARRANTY POLICY
("Warranty Policy") (North America Only)

PLEASE REVIEW THIS WARRANTY POLICY CAREFULLY AS IT SETS FORTH YOUR RIGHTS AND ROYOLE'S WARRANTY OBLIGATIONS FOR ROYOLE PRODUCTS. THIS WARRANTY POLICY ALSO CONTAINS A MANDATORY ARBITRATION CLAUSE. YOU AGREE TO THIS WARRANTY POLICY BY USING ROYOLE PRODUCTS. IF YOU DO NOT AGREE TO THIS WARRANTY POLICY, DO NOT USE THE ROYOLE PRODUCT AND RETURN IT IN ACCORDANCE WITH THE INSTRUCTIONS YOU ARE PROVIDED BY ROYOLE'S SUPPORT TEAM.

Limited Warranty. Royole Corporation ("**Royole**") provides the following limited warranty to consumers who purchase a new product directly from Royole or a Royole authorized retailer or reseller ("**Product**"). During the Warranty Period, Royole warrants that the Product will be free from defects in material and workmanship when the Product is used for personal use, under normal personal use conditions and in accordance with any instructions or documentation provided with the Product or online by Royole ("**Limited Warranty**"). If the Product fails to meet the Limited Warranty during the Warranty Period, Royole will, at its option and to the extent permitted by law, (i) repair the Product using new or refurbished parts, (ii) replace the Product with a new or refurbished product, or (iii) refund the purchase price of the Product. For the purpose of this Limited Warranty, "**refurbished**" means a product or part that has been returned to its original specifications.

Warranty Period. The Limited Warranty applies for a period of 1 year from the date of original retail purchase (if purchased from a Royole authorized retailer or Royole authorized reseller) or 1 year from the date of shipment if purchased directly from Royole ("**Warranty Period**").

Parts. During the Warranty Period, Royole will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components of the Product and the operating system software unique to the Product, if applicable. It does not cover any warranty or technical assistance for software included with the Product. Any such software is provided "AS IS" unless expressly provided for in any other product terms of use issued by Royole. Please refer to the Terms of Use included with the Product for your rights and obligations with respect to the software included with the Product. If you believe the software issues are related to the operating system unique to the Product, please contact the Royole Support Team.

Warranty Service Instructions. For specific instructions on how to obtain warranty service for your Product:

Read Royole's Return Policy on Royole's Support Page:

www.royole.com/support

Or Email Royole's Support Team:

support@royole.com

Or Call the Royole Support Center

(510) 490-1601

It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is likely that such data, software, or other materials will be lost or reformatted during service and Royole will not be responsible for any such damage or loss.

Repair / Replacement Warranty. This Limited Warranty will apply to any repair or replacement part or repair or replacement Product for the remainder of the original Limited Warranty period or for 90 days, whichever is longer. Royole may request that you replace defective parts with user-installable new or refurbished parts that Royole provides in fulfillment of its warranty obligation. Any parts or Product replaced under this Limited Warranty will become Royole's property.

Warranty Limitations. This Limited Warranty only covers Product issues caused by defects in material or workmanship during ordinary consumer use. This Limited Warranty does not cover (a) Product issues caused by any other reason, including but not limited to product issues due to commercial use, acts of God, misuse, accident (including without limitation exposure to water, food, etc.), neglect, abuse, limitations of technology, or repair or modification of or to any part of the Product, (b) normal wear and tear, (c) use that is not authorized by Royole or indicated on the Product documentation, (d) use of the Product with accessories not approved by Royole, (e) damage resulting from your failure to download updates to any software or firmware for the Product or if the product is unplugged during an update; (e) use of the Product in violation of applicable laws or ordinances, (f) any damage to any computer or other product to which the Product connects, or (g) Product purchased from anyone other than Royole or a Royole authorized retailer or reseller, including without limitation, used or resold products. To determine if a retailer is a Royole authorized retailer or if a reseller is a Royole authorized reseller, please contact Royole’s support team at the email address or phone number provided above. This Limited Warranty does not cover Royole products sold AS IS or WITH ALL FAULTS or consumables (such as fuses or batteries). This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Limited Warranty is valid only in the United States. This Limited Warranty cannot be assigned or transferred to a subsequent purchaser of the Product.

LIMITATION ON DAMAGES. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL ROYOLE BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, PUNITIVE OR SPECIAL DAMAGES, WITHOUT REGARD TO CAUSE OR THEORY OF LIABILITY (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR REVENUE, LOSS OF DATA, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, OR LOSS OF USE DURING THE PERIOD THAT THE PRODUCT IS BEING REPAIRED OR REPLACED, EVEN IF ROYOLE HAS BEEN

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This Warranty Policy is governed by the laws of the state of California, without reference to its choice of law principles. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may have other rights which vary from state to state. **ANY DISPUTE ARISING UNDER THIS WARRANTY POLICY WILL BE RESOLVED PURSUANT TO THE ARBITRATION PROVISION SET FORTH IN ROYOLE'S TERMS OF USE AVAILABLE AT www.royole.com/support.**



48025 Fremont Boulevard, Fremont, CA 94538
(866) 397-0080 www.royole.com www.royole.com/support



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